

# Cue our Brand Ambassador!

See what Six-Times world Snooker Champion Steve Davis has to say about Network VEKA...



*Steve Davis*

A well-known and trusted personality, Steve is known the world over for being a winner. He represents approachability, long term consistency, professionalism and integrity, much the same as Network VEKA.

“ I don't generally put my name to products and companies but I was so impressed with the policing and standards that are in place with Network VEKA, it just made sense.

It's something I actually believe in wholeheartedly. It's so tough to become a member of Network VEKA,

I know only the most professional companies are accepted. It means I can represent them with complete confidence.

The home improvement and double glazing market can be quite a scary place for consumers - you hear so many 'horror stories'. That's why I am proud to get behind an organisation that puts customers first.

The guarantees are rock solid, so it takes all the risk out of choosing a trustworthy company.

The peace of mind is priceless: customers know that if they look for the Network VEKA logo they are guaranteed to find a trustworthy, knowledgeable company. ”

I asked a lot of questions before I put my name to Network VEKA  
...and not just about the products you can see and touch, like windows, doors and conservatories.

I wanted to know:

- What standards does it demand from its members?
- How does it go about policing standards?
- What about quality control... training... customer service?
- Is it true that every single customer - more than 16,000 a year - is surveyed about how happy they are with the work?
- How tough it is to be accepted as a member... and what happens to members who fall behind the right standard?
- Most of all, what about this Network VEKA Ten Year Insurance-Backed Guarantee?

And now I know the answers, I am more than happy to recommend Network VEKA for PVC-U home improvements with built-in peace of mind.

Customer Satisfaction is crucial to our organisation, it's what our reputation is built upon.

**Network VEKA collates feedback from every single customer, to see how good a job its members are doing.**

Filling in and returning your customer satisfaction questionnaire not only lets Network VEKA know how happy you are, but also activates your insurance-backed guarantee.

**Be honest, our reputation is important to us!**

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"I believe in the honesty and integrity of this organisation and its members."

Steve Davis OBE  
Network VEKA  
Brand Ambassador



For more information about the organisation and the guarantees that safeguard your home improvements, ask your Network VEKA member for a copy of the brochure.

NVL/SD-V2



It helps to have a guaranteed expert on your side...

