Cue our Brand Ambassador!

See what Six-Times world Snooker Champion Steve Davis has to say about Network VEKA...



I don't generally put my name to products and companies but I was so impressed with the policing and standards that are in place with Network VEKA, it just made sense.

It's something I actually believe in wholeheartedly.
It's so tough to become a member of Network VEKA.

I know only the most professional companies are accepted. It means I can represent them with complete confidence.

The home improvement and double glazing market can be quite a scary place for consumers - you hear so many 'horror stories'. That's why I am proud to get behind an organisation that puts customers first.

The guarantees are rock solid, so it takes all the risk out of choosing a trustworthy company.

The peace of mind is priceless: customers know that if they look for the Network VEKA logo they are guaranteed to find a trustworthy, knowledgeable company.

I asked a lot of questions before I put my name to Network VEKA

...and not just about the products you can see and touch, like windows, doors and conservatories.

I wanted to know:

- What standards does it demand from its members?
- How does it go about policing standards?
- What about quality control... training... customer service?
- Is it true that every single customer - more than 16,000 a year - is surveyed about how happy they are with the work?
- How tough it is to be accepted as a member... and what happens to members who fall behind the right standard?
- Most of all, what about this Network VEKA Ten Year Insurance-Backed Guarantee?

And now I know the answers, I am more than happy to recommend Network VEKA for PVC-U home improvements with built-in peace of mind.

Customer Satisfaction is crucial to our organisation, it's what our reputation is built upon. Network VEKA collates feedback from every single customer, to see how good a job its members are doing.

Filling in and returning your customer satisfaction questionnaire not only lets Network VEKA know how happy you are, but also activates your insurance-backed guarantee.

Be honest, our reputation is important to us!

KJM Windows & Conservatories

9 Mylen Business Centre

Andover

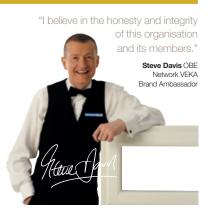
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For more information about the organisation and the guarantees that safeguard your home improvements, ask your Network VEKA member for a copy of the brochure.





